

Christopher R. Bope

4220 Cedar Tree Lane
Burtonsville, MD 20866
crbope@gmail.com
301-512-3164

EDUCATION

Bachelor of Science - BS, Mechanical Engineering 2013
University of Maryland, College Park MD

Associate of Science - AS, General Studies 2009
Montgomery College, Rockville MD

WORK EXPERIENCE

IT Support Technician 2005 - Present
Regency Furniture, Brandywine MD

- Coordinate a team of seven coworkers to solve daily problems
- Setup up new store locations and/or acquisitions
- Maintain and repair servers, PCs, phones, and other devices
- Setup and Maintain IT helpdesk system and address issues in many locations
- Train new IT Department associates
- Facilitate communication between coworkers
- Instruct remote users in diagnosing and resolving issues
- Instruct employees on technology related tasks
- Communicate with technical service providers

Shift Supervisor / Zamboni Operator 2000 - 2016
The Gardens Ice House, Laurel MD

- Maintain chillers/compressors (ice rink refrigeration system)
- Operate Zambonis (ice resurfacing machines)
- Maintain and repair Zambonis and other equipment for four ice rinks
- Supervise building maintenance, directing a team of associates
- Repair/maintain computers and other electronic equipment

SKILLS AND ACTIVITIES

- Tinkering projects with 3D printers, Arduino microcontroller, and Raspberry Pi
- CAD software experience with Creo Parametric/Solidworks/FreeCAD
- Machine shop experience (lathe, mill, and other equipment)
- Experience with diagnosing and repairing IT hardware, computers, and IP phones
- Experience with Microsoft Windows, Linux, and Mac OS
- Excellent communication skills, able to interface with anyone
- Some experience with coding html, css, php, MySQL, java, and Python
- Off-Road/Dual-Sport/Adventure Motorcycling and Mountain Biking
- Automotive/Motorcycle Repair
- Ice Hockey coaching